

**Before you begin the online appeals process, please add [protests@jcad.org](mailto:protests@jcad.org) to your email contacts.**

**In order to file a protest online, you must first register and then respond to the verification email. If you do not receive the verification email, please check your spam email as your Internet provider is most likely blocking our email. You will not be able to proceed with the online appeal unless you can respond to the verification email. If you have added [protests@jcad.org](mailto:protests@jcad.org) to your email contacts, and you still are not receiving your verification email, you can call our office for assistance. However, it is highly probably that all future emails from the online appeals portal will also be blocked. In this case, online appeals may not be the best method for you to file a protest.**

**As an alternative, you may mail your protest form to our office or complete the protest form provided in the email [protests@jcad.org](mailto:protests@jcad.org).**

**PLEASE REMEMBER: IF YOU DO NOT RECEIVE AN EMAIL STATING THAT A PROTEST AND CASE NUMBER HAVE BEEN SUCCESSFULLY CREATED FOR YOUR PROPERTY, YOU HAVE NOT FILED A PROTEST ONLINE!**