

## 2024 VALUE NOTICES AND PROTEST PROCEDURES

The 2024 Notices of Appraised Value (notices) informing you of your preliminary 2024 value will be mailed between April 19, 2024 and May 15, 2024.

State law requires our office to appraise property at its market value, being the value the property would sell for. If your property did not recently sell, our office must base your appraised value based on the sales prices of similar properties. If you do not agree with your valuation, you must file a written notice of protest in order to discuss your property with an appraiser. A protest form was included in your notice, but you can [CLICK HERE](#) if you need a copy. The protest deadline is 30 days after your notice is mailed to you, which is clearly printed on your notice.

### FILING A PROTEST

The protest form included with your notice of appraised value allows you to select the type of hearing you prefer:

- Telephone conference (you are responsible for calling the number on your notice of protest hearing letter to register at your hearing time)
- Zoom video conference
- In person
- Written affidavit

You may file your protest using any of these methods:

- Mail to PO Box 21337, Beaumont TX 77720
- Hand delivery to our office located at 4610 S 4<sup>th</sup> St., Beaumont TX 77705
- Email your completed protest form to [protests@jcad.org](mailto:protests@jcad.org).
- File using Online Protests through our website at the top or by clicking [eprotest.jcad.org](http://eprotest.jcad.org). *If you file your protest online, you are agreeing to receive your notice of protest hearing and ARB Order by email.*

### APPRAISAL REVIEW BOARD (ARB) HEARING

Once your protest is filed, you will be scheduled a hearing, and a notice of protest hearing with the date and time of your formal hearing with the ARB will be mailed or emailed to you. **IF YOU DO NOT RECEIVE YOUR NOTICE OF PROTEST HEARING WITHIN 14 DAYS OF FILING YOUR PROTEST, PLEASE CONTACT OUR OFFICE.**

Upon receipt of your hearing date, please email your evidence for your protest to [protestevidence@jcad.org](mailto:protestevidence@jcad.org) as soon as possible. As an alternate, you may mail your evidence or hand deliver it to our office. Please identify your evidence with the Case number assigned to your protest, your Property ID, or the physical address of your property. You may request the evidence the District intends to use at your protest hearing by emailing [evidence@jcad.org](mailto:evidence@jcad.org) or calling our office and asking for the Evidence Department.

Before your hearing with the ARB, an appraiser will review your evidence and contact you to discuss your protest. If you are unable to resolve your protest with an appraiser by your hearing date, you will need to appear before the ARB as scheduled.

**PLEASE DO NOT BRING EVIDENCE FROM A CELL PHONE TO YOUR FORMAL HEARING WITH THE ARB. IF EVIDENCE IS NOT SUBMITTED IN THE PROPER FORMAT, YOUR HEARING MAY BE DELAYED OR POSTPONED AND PLEASE READ THE ARB HEARINGS PROCEDURES FOR IMPORTANT INFORMATION**

### DELIVERY OF NOTICE OF PROTEST HEARING AND ARB ORDER BY EMAIL

New legislation now requires property owners and agents to enter into a *Request for Electronic Delivery of Communications with a Tax Official Agreement* in order for the notice of protest hearing and/or ARB Order to be emailed. Please register for electronic communication on our website: [portal.jcad.org](http://portal.jcad.org)

*You should not make a request for email communication on your protest.* If you do and you have not previously registered on our website for email communication, then your notice of protest hearing will be mailed with notification that you must register on our website for electronic communications. If you register before your protest hearing date, then your ARB Order will be emailed to you. Otherwise, the ARB Order will be mailed.