

Forgot Password or Reset Password for Taxpayer Portal

Key Steps

1. Forgot Password Option:

- Visit the login page.
- Click on the “Forgot Password” link.
- Enter your email address.
- Click on “Reset Password” to receive an email with instructions to reset or create a new password.

2. Contacting the Appraisal District:

- If you face issues with receiving the reset password email or don’t know your login email, contact the Appraisal District.
- They can assist in looking up your user information and resetting your password.

3. Changing Password from My Profile:

- Click on the My Profile icon in the top right corner.
- Review your registered name, phone number, and email address.
- Click on the “Change Password” button.
- Enter your current password, new password, confirm the new password, and click on “Update Password” to save changes.

Cautionary Notes

- Ensure you have access to the email linked to your account for the password reset process.
- Keep your new password secure and avoid sharing it with others.

Link to Loom

<https://www.loom.com/share/33e4fe82a99143d8900c15fb8e92ce1f?src=composer>